

MHHS Programme Steering Group (PSG) Headline Report

Issue date: 12/02/2024

Meeting Number **PSG029**

Venue **Virtual**

Date and Time **07 February 2024 10:00-12:00**

Classification **Public**

New / Outstanding Actions

Area	Ref	Action	Owner	Due
Sponsor Update	PSG29-01	Ofgem to confirm whether MHHS paper to be submitted to GEMA will be publicly available	Ofgem (Jenny Boothe)	06/03/2024
Qualification Testing Updates	PSG29-02	Programme and Code Bodies to consider whether QWG cadence should be increased, split into separate constituencies, or whether an implementation focussed group like FTIG is required	Programme (Qualification Team) & Code Bodies	06/03/2024
CR036 Decision Appeal	PSG29-03	IPA to consider additions or clarifications to the appeals process following the completion of the current CR036 appeal	IPA (Richard Shilton)	06/03/2024
Previous Meeting(s)	PSG28-01	Exelon to provide detailed update on the progression of the Settlement Analysis Scoping Working Group (SASWG) outputs	Exelon (John Abbott)	07/02/2024
	PSG24-01	Exelon and RECCo to provide transparency around qualification testing dates, assumptions on equivalence from SIT, and understanding of testing which may be required in addition to SIT-based evidence requirements. In addition, Exelon and RECCo to ensure the clarifications are raised to the Qualification and E2E Sandboxing Working Group (QWG) and current plan dates are published.	Exelon (Victoria Moxham) & RECCo (Jonny Moore)	Ongoing
	PSG24-02	Exelon to discuss development of the Qualification Assessment Document (QAD) and Qualification Approach and Plan document with the IPA	Exelon (Victoria Moxham)	Ongoing
	PSG21-05	Programme to discuss with IPA the potential inclusion of IPA test assurance activities alongside programme plan information, to assist participants' view of effort requirements.	Programme and IPA	Q1 2024
	PSG18-05	Progress the assurance process for LDSOs for the accuracy of data for DUoS billing.	IPA	07/02/2024

Decisions

Area	Ref	Decision
Minutes and Actions	PSG-DEC67	The PSG approved the headline report of the PSG meeting held 10 January 2024 with no amendments.
CR042 Decision	PSG-DEC68	The SRO approved CR042 (<i>Amending the 'M16 Methodology Approved' Milestone</i>) for immediate implementation
Future Readiness Assessments	PSG-DEC69	The SRO approved proposals to realign future readiness assessments

Key Discussion Items

Area	Discussion
Minutes and Actions	<p>The headline report of the last meeting was approved with no amendments (DECISION PSG-DEC67).</p> <p>Action wording and updates can be found within the meeting papers and discussion points are summarised below:</p> <p>PSG18-05: The IPA advised the assurance process for the accuracy of Distribution Use of System (DUoS) billing was ongoing, with a target completion of four to five weeks. The IPA will share the approach with PSG members. The DNO Representative asked whether the Programme were considering the assurance of settlement accuracy more widely. The Programme advised an update on the approach to settlement accuracy had been provided at the PSG in November 2023 and details on the testing methodology, including verification of calculations at a granular and aggregated level were shared with the System Integration Testing Working Group (SITWG). Settlement testing themes are currently being reviewed as part of SIT Functional preparation, and approval of the settlement test scenarios and test cases for settlement (Theme 8) were due for approval at the SIT Advisory Group (SITAG) on 21 February 2024. Action ongoing.</p> <p>PSG28-01: The Programme advised constructive meetings had been held between Elexon Helix, the Programme and the I&C Supplier Representative. Elexon will no progress the next steps in considering potential impacts on settlement at MHHS go-live including transition testing. The I&C Supplier Representative noted it would be beneficial to undertake any testing/analysis using real data, but other options also existed. Action ongoing.</p>
Sponsor Update	<p>Ofgem advised their new Director General of Markets has been meeting with industry executives and had received messaging that MHHS is viewed as being very important. Ofgem are likely to request a paper on MHHS to be submitted to Gas and Electricity Markets Authority (GEMA). Ofgem will confirm if the paper will be publicly available (ACTION PSG29-01).</p> <p>Ofgem highlighted the Department for Energy Security and Net Zero (DESNZ) are preparing to publish their recommendations following a call for evidence on supporting innovation in retail energy. It is expected many of the recommendations will be predicated on the delivery of MHHS and Ofgem stated there is a high expectation MHHS will go live according to the timelines detailed in the Programme Plan. DESNZ have stated they keen to support industry parties in meeting these timelines and considering what can be done to encourage the uptake of smart meters.</p> <p>The Chair noted the successful delivery of MHHS relies on individual participants working closely with the Programme to dovetail into the Programme Plan, and this requires a concerted and collaborative effort from all parties.</p>

<p>Qualification Testing Updates</p>	<p>Elxon provided updates on qualification testing, per the meeting slides. The Qualification Approach and Plan is currently out for consultation, with responses due by 14 February 2024. The document is relevant to all parties and approval will be at the March 2024 Qualification Advisory Group (QAG) ahead of approval by the Balancing and Settlement Code (BSC) and Retail Energy Code (REC) Performance Assurance Boards (PAB).</p> <p>The Qualification Assessment Document (QAD) will be issued for consultation on 16 February 2024, with responses required by 01 March 2024.</p> <p>Elxon advised the BSC PAB has approved the exemption from qualification of Unmetered Supplies (UMS) for suppliers who will not serve UMS sites. Actions are underway to enact this within the BSC and Central Switching Service (CSS).</p> <p>Elxon advised the deadline for non-SIT supplier and agent pre-qualification submissions is 16 April 2024. It was confirmed the date on which parties provide their submissions would not affect their qualification wave allocation. A webinar will be held to support parties' submissions. The Medium Supplier Representative requested Elxon consider whether the webinar date could be brought forward (ACTION PSG29-01).</p> <p>Ofgem asked how risks around Licensed Distribution Service Operators (LDSOs) not qualifying were being managed. The Programme advised this was a central risk within the qualification risk reporting provided to PSG and work is underway to include the qualification plan within the Programme Plan, which will help to ensure a robust view of the end to end activities required and build confidence in delivery management. Continued management of qualification activities via the Qualification Working Group (QWG) and the ramping up of resourcing within the Elxon and Programme qualification teams will also help to increase confidence. The Programme are closely monitoring the delivery of qualification milestones against the Programme Plan. The DNO Representative advised DNOs are working hard on deliver activities and requested efforts are made to ensure clarity and remove ambiguity as soon as possible. The Programme stated work is progressing according to planned dates and risks are being closely managed.</p> <p>The IDNO Representative queried whether the frequency of the QWG could be increased, or the meeting separated according to constituencies to enable participants to attend for items relevant to them. The Programme agreed to consider this, and noted some Elxon qualification items sit across all constituencies who must qualify (ACTION PSG29-02).</p>
<p>Migration Updates</p>	<p>The Programme provided updates on migration preparation activities, per the meeting slides. A Migration Control Centre (MCC) Framework is under development, with target approval in March 2024. The Programme highlighted several calls to action for PSG members around migration incentives, encouraging participant attendance at the Migration Working Group (MWG), and providing any comments on the initial migration principles set out by the Programme. The Programme advised migration will have specific business implications for participants which must be managed, and engagement from participants via the MWG and Migration and Cutover Advisory Group (MCAG) were essential.</p> <p>The PSG were invited to comment on the initial draft migration principles:</p> <ul style="list-style-type: none"> • The Large Supplier Representative advised that, in relation to the second proposed principle on flexibility in arrangements, Large Suppliers accept there needs to be flexibility but believe this requires consideration of how deliverables may be affected. The Programme agreed and stated a comfortable middle ground must be found which is underpinned by principles and controls that are jointly agreed and support the management of the migration pipeline. • The Supplier Agent (Independent) Representative commented the draft principles appear to relate mostly to speed and pace and not necessarily quality in terms of measuring how migration may be affecting settlement performance or billing performance. The Programme agreed that whilst pace is required this must be to sufficient quality. The Programme advised the MCC Framework includes information on controls, of which quality is a significant part. The governance of migration activities is also set out in the MCC. Where participants become aware of any quality issues, they should contact Warren.Fulton@mhhsprogramme.co.uk. The Programme will seek to offer as much transparency on performance and quality as is commercially reasonable.

	<ul style="list-style-type: none"> The DNO Representative commented on ensuring any existing assumptions continue to be valid and how performance management and error management would be undertaken. The Programme highlighted the information presented to PSG was high level and significantly more detail was available in the MCC Framework and MWG meeting papers. The Programme advised performance reporting will be undertaken using information from the Data Integration Platform (DIP) and there is no current expectation that parties undertake any performance assurance-specific build activities. The Elexon Representative noted the need for transparent controls and collaboration between Elexon and the Programme via the MWG in developing any assurance/performance measures.
<p>Programme Reporting</p>	<p>The Programme provided updates on progress for the commencement of SIT Functional (SIT F), per the meeting slides.</p> <p>For SIT F milestones, there are several technical 'reds' owing to documentation outstanding from participants. This is being managed by the Programme and is expected to be complete by the next PSG.</p> <p>The Programme provided an overview of SIT Component Integration Testing (CIT) progress and readiness for SIT F, per the meeting slides. SIT F commences on 11 March 2024. Parties must be undertaking Pre-Integration Testing (PIT) for SIT F now and ensuring all required submissions to the Programme are complete. The Programme are reporting detailed progress via the Fast Track Implementation Group (FTIG). The Programme has incorporated lessons learned from CIT into the approach to SIT F which include the use of Azure DevOps (ADO) and provision of 'Day in the Life (DITL) examples for participant test teams. The DNO Representative requested the DITL examples be issued as soon as possible to support participant planning.</p> <p>The Programme provided an overview of the governance decision choreography for the Programme milestones leading to SIT F commencement. The Programme proposed the approval of milestone T2-TE-0600 (SIT CIT Completion Report approved), which is due on 08 March 2024, will be covered at an extraordinary SIT Advisory Group (SITAG) on 11 March 2024 alongside the decision on milestone T3-TE-0034 (SIT Functional Start), to which no objections were raised by PSG members.</p> <p>The PSG discussed recent changes to the number of cohorts for SIT F and the risks associated with participants existing SIT because of issues. The Programme advised this was a key risk being actively managed and close consideration had been given to maintaining the Minimum Viable Cohort (MVC) and the actions required should early-SIT exits occur (e.g. reformulating the cohorts or asking some participants to undertake tests more than once). The Programme is engaging closely with SIT participants bilaterally and via the FTIG and working with the IPA and Core Capability Providers (CCPs) to ensure risks and burdens on participants are managed and the Programme's milestones delivered.</p>
<p>CR042 Decision</p>	<p>The Programme presented Programme Change Request (CR) 042 (<i>Amending the 'M16 Methodology Approved' Milestone</i>), which seeks to move the date of Programme milestone T2-MI-0500 (M16 methodology approved) and convert it to a Tier 3 (T3) milestone. The Programme advised the Programme Change Board recommend the CR is approved without Impacts Assessment owing to its negligible impact on participants. The Programme confirmed there is no intention to change other transition related milestones currently.</p> <p>The Chair invited any objections to the approval of CR042, to which none were raised. The Chair, in their capacity as MHHS Senior Responsible Owner (SRO) approved CR042 (DECISION PSG-DEC68 – recording timestamp: 01:08:30)</p>
<p>Future Readiness Assessments</p>	<p>The Programme presented a proposal to realign the dates and approach for future Programme Readiness Assessments (RAs), per the meeting slides. RAs are a key component of the Programme assurance of participant readiness for key MHHS activities/milestones. The changes proposed included the removal of RA4 (design and build progress check) and the merging of RA5 (start of qualification) and RA6 (start of migration), which will be more manageable for participants whilst still providing the Programme with the information it needs.</p>

	<p>The RECCo Representative received confirmation that RA5 and RA6 will occur in Q4 2024 / Q1 2025 at which point SIT participants will be in the final staged of SIT F ahead of Operational testing commencement. The RECCo Representative also confirmed parties should also understand cutover arrangements by this time and are in a position to understand readiness for qualification and migration.</p> <p>The Large Supplier Representative reiterated a request for a single view of key dates such as RAs and IPA assurance activities (see ACTION PSG21-05).</p> <p>The Chair invited any objections to the approval of the proposals, to which none were raised. The Chair, in their capacity SRO, approved the proposals to realign future readiness assessments (DECISION PSG-DEC69 – recording timestamp: 01:11:45)</p>
<p>CR036 Decision Appeal</p>	<p>The IPA advised an appeal has been raised over the decision to approve CR036 (<i>Use of Clock Midnight for Appointments and Reads</i>) and is progressing according to IPA's appeals criteria published on the MHHS website. The IPA have been meeting with individual participants and will issue their initial recommendations report to the Programme before publishing the final report. The IPA reminded PSG members that participants should continue on basis of original decision whilst the appeal is in progress.</p> <p>The Small Supplier Representative asked why no detail on the appeal had been provided by the Programme. The IPA noted appeals are submitted directly to the IPA and not the Programme. The outcome of the appeal will be communicated to participants, but the detail of the appeal will not be opened for wider comment as it specific to the constituency appealing.</p> <p>The RECCo Representative believed parties beyond the individual appellant could be affected by an appeal and believed wider notification to Programme participants should occur. The IPA advised potential additions to the appeals process such as this would be considered following the completion of the current appeal (ACTION PSG29-03). The IPA noted parties are free to submit their own appeals to the IPA at any time.</p> <p>The IDNO Representative asked how the IPA's recommendations are enacted and whether the outcome is passed to Ofgem or another body for consideration. The IPA advised the way recommendations are enacted would be case by case depending on the appeal. The IPA provide their recommendation to the SRO, and there is then an expectation these will be taken forward. The Chair advised that in enacting IPA recommendations the Programme will ensure any impacts on participants are considered, especially where complexities exist.</p>

Date of next meeting: 06 March 2024 at 10:00am (F2F)

Attendees

Chair

Helen Adey (Chair)

MHHS SRO

Industry Representatives

Andrew Campbell

Small Supplier Representative

Caroline Farquhar

Consumer Representative

Chris Price

DNO Representative

Elaine Eyles

Medium Supplier Representative

Gareth Evans

I&C Supplier Representative

Graham Wood

Large Supplier Representative

Jenny Rawlinson

IDNO Representative

Joel Stark

Supplier Agent Representative (Independent)

John Abbott

Elexon Representative (Central Systems Provider)

Jonathon Hawkins

RECCo Representative

Keren Kelly

National Grid ESO

Nital Hooper

DCC Representative (Central Systems Provider)

Paul Akrill

Supplier Agent Representative

MHHS IM

Adrian Page

SI Lead

Andrew Margan

Code Lead

Bushra Ali (part meeting)

PPC Lead

Chris Harden

Programme Director

Chris Welby

Programme Industry SME

Fraser Mathieson

Governance Lead

Immy Syms (part meeting)

PMO Change Lead

Jason Brogden

Programme Industry SME

Keith Clark

Programme Manager

Matthew Breen (part meeting)

Transition Delivery Manager

Nicola Farley (part meeting)

Qualification Lead

Paul Pettitt

Design Lead

Warren Fulton (part meeting)

Migration Delivery Manager

Other Attendees

Andy MacFaul

Ofgem

David Gandee

IPA

Jenny Boothe

Ofgem

Laura Kennedy

Elexon

Richard Shilton

IPA

Sinead Quinn

Ofgem

Apologies

None